
**MARCH
2011**

What's Inside

**Dinner Meeting for
March 2011**

ASQ Refresher Courses

**Congratulations on
December 2010 ASQ
Certifications.**

**April All-Day
Conference**

**Be sure to visit our section
website:
<http://www.asq0905.org>**

Section 0905 Mission Statement

The mission of Section 0905 is to develop and provide a strong organization for exchanging knowledge and ideas necessary for the growth and development of quality professionals in a manner that benefits the membership, business, and the Northeast Indiana Community.

Mailing Address:

**American Society for Quality
Northeastern Indiana Section 0905
P.O. Box 11887
Fort Wayne, Indiana 46861-1887**

The Histogram **N e w s l e t t e r**

MARCH DINNER MEETING

**NICK WARREN
ITT**

FAILURE ANALYSES

March 10, 2011 (Thursday)

Arrival: 5:30 - 6:00 PM

Dinner: 6:00 PM

Presentation: ~6:30 PM

**Don Hall's Guest House
1313 West Washington Center Road
Fort Wayne, IN 46825**

Cost is \$19/person for dinner

For reservations contact James Smith :

james.e.smith@baesystems.com

Telephone: 260-434-5464

ASQ 0905 in partnership with Ivy Tech Community College Northeast are offering the following Certification Refresher Courses:

CQA (Certified Quality Auditor)

*April 16 – May 26, 2011 from 8:00am-12:00noon, Saturdays
Ivy Tech Community College, North Campus – Carroll Hall*

CQE (Certified Quality Engineer)

*April 16 – May 26, 2011 from 8:00am-12:00noon, Saturdays
Ivy Tech Community College, North Campus – Carroll Hall*

These 24 contact hour instructor led courses are only \$279 and offer 2.4 CEUs

Each course is based on a minimum enrollment of 6 participants and utilizes applicable primer materials from Quality Council of Indiana at www.qualitycouncil.com

(Participants responsible for acquiring their own materials)

For information contact Lynell Sparks at (260) 481-2293

Congratulations to 0905 Section members who obtained ASQ certification from the December 2010 exams!

To honor your accomplishment, the Section Leadership invites you to attend a Dinner Meeting at no cost. To take advantage of this offer, mention your accomplishment when making your reservation.

Certified Quality Auditor - CQA

*Griffith, Deborah K.
Jefferson, Ricky
Rozewicz, Randy S.
Shuptar, Brian
Wallen, Rick D.*

Certified Quality Improvement Associate - CQIA

Smith-Gonzalez, Michael

Certified Quality Engineer - CQE

*Gaur, Pankaj
Moreau, Ryan C.
Marshall, Bob*

Certified Six Sigma Green Belt - CSSGB

*Carpenter, John R.
Hooley, Ian
Jablonski, Michael
Makarewich, Michael J.*

APRIL ALL-DAY CONFERENCE

followed by Section Evening Meeting

THURSDAY, APRIL 14TH
GLEN MAZUR

QUALITY FUNCTION DEPLOYMENT

EAGLE'S NEST
COLUMBIA CITY, IN

Non-Members: \$300

Members: \$275

Member Early Birds: \$250 (If registered prior to Friday, March 18th)

The “Quality Functional Deployment (QFD) White Belt Certification” workshop will be presented in the following four sections. Each attendee will receive a “QFD White Belt Certification” from the QFD Institute for completion.

1. Modern Blitz QFD(R) basics. This section will discuss the evolution of traditional QFD into modern Blitz QFD(R) and its basic principles and tools.
2. Gemba visits. There are many sources of “voice of customer” such as focus groups, interviews, etc. These are scripted by us and help us learn the “known unknowns.” To develop innovative products we must also get the “unknown unknowns.” Unique to QFD is “going to gemba” to capture and analyze the unspoken voice of the customer.
3. Translation of voice of customer into customer needs with the Customer Voice Table. Raw VOC, regardless of source, is typically about desired product performance and features. Since customers are more expert in customer needs than product features, it is important to learn why they desire these features.
4. Defining solutions and features, requirements flow-down to quality assurance. The Maximum Value Table will show how to define functional requirements and solutions to key customer needs and develop downstream technical and quality characteristics.

EVENING DINNER MEETING:

“Modern Blitz: Quality Functional Deployment”

Quality systems and methods evolve to keep up with changing business needs. QFD, the quality approach to new product development, has self-applied its own methods to refresh its toolset to address modern project teams. Modern Blitz QFD(R) vs. traditional House of Quality will describe why quality organizations need to know about customers in order to define key quality characteristics. Fixing the math problems in QFD will also be presented. Developments in the new ISO standard for QFD.

Advanced ASQ Membership

Leadership and professional achievement do not go unnoticed by ASQ. The Society offers advanced levels of membership—Senior and Fellow—for individual members who represent the upper echelon of the quality profession and serve as the backbone of the Society. ASQ Senior and Fellow membership rewards members with enhanced benefit selections.

Senior membership status may be awarded to those individuals who have been ASQ members in good standing and meet the following criteria:

Have been an individual member for one year

Have 10 years of professional experience. Up to 4 years may be satisfied by graduation from an accredited university.

Have qualified in one of the following ways:

1. Conducting quality-related engineering, inspection, or statistical work, or applying quality on the job for at least 2 years.
2. Teaching quality or related arts or sciences at an accredited institution for at least 2 years.
3. Being a Senior Member or comparable grade in an American Society for Association Executives' list of recognized organizations.
4. Currently holding an ASQ certification that requires recertification.

To apply for Senior membership status log-in with your membership number and password at <http://www.asq.org>, click on the Membership tab, scroll down to Senior, click on UPGRADE, and download the application.

Grace College is offering a degree-level course in Regulatory in the near future, follow it on the website:

<http://www.grace.edu/admissions/school-adult-and-community-education-sace-applicants>

The contact person at Grace is: Allyn Decker 574-372-5100 ext 6509

It is scholarship time again! This year the Northeastern Indiana ASQ section 0905 will again be awarding scholarships to deserving students. These scholarships will be awarded on criteria including enrollment in a qualifying major, grade point average, financial need, extra curricular activities, and presentation of the application. Applications and official transcripts must be received by February 1, 2011. The scholarships will be awarded during the March 2011 meeting.



ASQ
 Section 0905
 P.O. Box 11887
 Fort Wayne, IN 46861-1887

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 FOR QUALITY™

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